

For Immediate Release

## **Dahle North America Refines Service Department** ***Seth Porter Promoted to Technical Service Manager***



*Peterborough, NH, September 1, 2014 –*

Dahle North America is pleased to announce the appointment of Seth Porter as their new Technical Service Manager. Seth was promoted from his role as Service Technician, and will now be managing the department. In his new role, Porter is responsible for providing a solution to service related issues and concerns, ensuring quality control, and maintaining Dahle's spare part inventory.

Along with having a comprehensive understanding of the technical aspects of Dahle products, Porter will also be required to present this information in a customer friendly manner. Talking a customer through a shredder reset procedure, or how to replace a cutting blade and are just a few of the conversations he'll have to ensure complete customer satisfaction.

"Through his outstanding performance over the years, Seth has proven he's up to the task," said Scott Prokop, VP and General Manager, Dahle North America, Inc. "I'm confident that he'll exceed the expectations of our customers, and can handle any challenge that comes his way."

Porter currently resides in Weare, NH with his wife Tiffany and their two dogs. In addition to working on the growing list of projects for his recently purchased home, Seth also enjoys playing softball with his wife and friends.

Dahle North America, Inc. is a fully integrated manufacturer of innovative office products and equipment with a brand name recognized for quality and precision. Dahle markets more than 300 products, including paper shredders, paper cutters and trimmers, scissors, pencil sharpeners, and Novus staplers.

For more information on Dahle products please call (800) 995-1379 or visit [www.dahle.com](http://www.dahle.com).